

Electricity Facts Label (EFL)
U.S. Retailers LLC dba Cirro Energy
Smart Lock 24 Online
AEP Texas Central Service Area
Issue Date: 03/06/2017

| | | | |
|------------------------|---------|----------|----------|
| Average monthly use: | 500 kWh | 1000 kWh | 2000 kWh |
| Average price per kWh: | 12.8¢ | 10.9¢ | 9.4¢ |

The price you pay each month consists of the Usage Charge, Energy Charge, and TDSP Pass-Through Charges in effect for your monthly billing cycle.

Usage Charge: \$9.95 per billing cycle < 2000 kWh
\$0.00 per billing cycle ≥ 2000 kWh
Energy Charge: 5.0¢ per kWh

Transmission and Distribution Service Provider (TDSP) Delivery Charges will be passed through to the customer as billed from TSDP without mark-up. For updated TDSP Delivery Charge information, please visit our website at www.cirroenergy.com/TDSPcharges.

This price disclosure is an example based on average prices - your average price for electricity service will vary according to your usage. The price you pay each month will consist of the Usage Charge, Energy Charge, and TDSP Pass-Through Charges. The Usage Charge will not be included for each billing cycle in which your usage is 2000 kilowatt hours (kWh) or more.

Some locations may be subject to a TDU Underground Facilities and Cost Recovery charge authorized by their city that is not included in the total average price shown. For more detail see the TDU service tariff for a listing of cities and authorized charges.

Electricity price

Other Key Terms and questions

See Terms of Service statement for full listing of fees, deposit policy, and other terms.

Disclosure Chart

| | |
|------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Type of Product | Fixed Price Product |
| Contract Term | 24 Months |
| Do I have a termination fee or any fees associated with terminating service? | Yes. \$200. This fee does not apply if the customer moves, and provides a forwarding address and other evidence that may be requested to verify that the customer moved. |
| Can my price change during the contract period? | Yes |
| If my price can change, how will it change and by how much? | The price applied in the first billing cycle may be different from the price in this EFL if there are changes in TDSP charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control. |
| What other fees may I be charged? | Fees not included in the price above: Returned Payment Charge: \$30; Service Processing Fee: up to \$5.95; Disconnect Recovery Charge: \$25; Late Payment Penalty: 5% of past due balances. Information on other non-recurring fees is available in the pricing section of your Terms of Service. |
| Is this a pre-pay or pay in advance product? | No |
| Does Cirro Energy purchase excess distributed renewable generation? | No |
| Renewable Content | This product is 5% renewable |
| Statewide average for renewable content | The statewide average for renewable content is 12%. |

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PUCT Certificate Number #10177