

**Electricity Facts Label (EFL)**  
**U.S. Retailers LLC dba Cirro Energy**  
**Smart Lock 24 Online**  
**CenterPoint Service Area**  
**Issue Date: 06/23/2017**

|                        |         |          |          |
|------------------------|---------|----------|----------|
| Average monthly use:   | 500 kWh | 1000 kWh | 2000 kWh |
| Average price per kWh: | 11.7¢   | 10.1¢    | 8.8¢     |

The price you pay each month consists of the Usage Charge, Energy Charge, and TDSP Pass-Through Charges in effect for your monthly billing cycle.

Usage Charge: \$9.95 per billing cycle < 2000 kWh  
\$0.00 per billing cycle ≥ 2000 kWh  
Energy Charge: 5.0¢ per kWh

Transmission and Distribution Service Provider (TDSP) Delivery Charges will be passed through to the customer as billed from TSDP without mark-up. For updated TDSP Delivery Charge information, please visit our website at [www.cirroenergy.com/TDSPcharges](http://www.cirroenergy.com/TDSPcharges).

This price disclosure is an example based on average prices - your average price for electricity service will vary according to your usage. The price you pay each month will consist of the Usage Charge, Energy Charge, and TDSP Pass-Through Charges. The Usage Charge will not be included for each billing cycle in which your usage is 2000 kilowatt hours (kWh) or more.

Some locations may be subject to a TDU Underground Facilities and Cost Recovery charge authorized by their city that is not included in the total average price shown. For more detail see the TDU service tariff for a listing of cities and authorized charges.

**Electricity price**

**Other Key Terms and questions**

See Terms of Service statement for full listing of fees, deposit policy, and other terms.

**Disclosure Chart**

|  |   |
|--|---|
| Type of Product  | Fixed Price Product   |
| Contract Term  | 24 Months   |
| Do I have a termination fee or any fees associated with terminating service? | Yes. \$200. This fee does not apply if the customer moves, and provides a forwarding address and other evidence that may be requested to verify that the customer moved.  |
| Can my price change during the contract period?                              | Yes   |
| If my price can change, how will it change and by how much?                  | The price applied in the first billing cycle may be different from the price in this EFL if there are changes in TDSP charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control. |
| What other fees may I be charged?  | Fees not included in the price above: Returned Payment Charge: \$30; Service Processing Fee: up to \$5.95; Disconnect Recovery Charge: \$25; Late Payment Penalty: 5% of past due balances. Information on other non-recurring fees is available in the pricing section of your Terms of Service.   |
| Is this a pre-pay or pay in advance product?                                 | No  |
| Does Cirro Energy purchase excess distributed renewable generation?          | No  |
| Renewable Content  | This product is 10% renewable   |
| Statewide average for renewable content                                      | The statewide average for renewable content is 17%.   |

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