

Electricity Facts Label
U.S. Retailers LLC dba Cirro Energy
Smart Lock 24 Online
TEXAS-NEW MEXICO POWER COMPANY Service Area
Date: 09/03/2019

Average monthly use:	500 kWh	1000 kWh	2000 kWh
Average price per kWh:	16.2¢	14.4¢	13.0¢

The price you pay each month consists of the Usage Charge, Energy Charge, and TDSP Delivery Charges in effect for your monthly billing cycle.

Usage Charge: \$9.95 per billing cycle < 2000 kWh
 \$0.00 per billing cycle ≥ 2000 kWh
 Energy Charge: 7.8 ¢ per kWh

Electricity price

Transmission and Distribution Service Provider (TDSP) Delivery Charges will be passed through to the customer as billed from TDSP without mark-up. For updated TDSP Delivery Charge information, please visit our website at www.cirroenergy.com/TDSPcharges.

This price disclosure is an example based on average prices - your average price for electricity service will vary according to your usage. The price you pay each month will consist of the Usage Charge, Energy Charge, and TDSP Pass-Through Charges. The Usage Charge will not be included for each billing cycle in which your usage is 2000 kilowatt hours (kWh) or more.

Some locations may be subject to a TDU Underground Facilities and Cost Recovery charge authorized by their city that is not included in the total average price shown. For more detail see the TDU service tariff for a listing of cities and authorized charges.

Other Key Terms and questions

See Terms of Service statement for full listing of fees, deposit policy, and other terms.

Disclosure Chart

Type of Product	Fixed Rate
Contract Term	24 months
Do I have a termination fee or any fees associated with terminating service?	Yes. \$200. This fee does not apply if the customer moves, and provides a forwarding address and other evidence that may be requested to verify that the customer moved.
Can my price change during the contract period?	Yes
If my price can change, how will it change and by how much?	The price applied in the first billing cycle may be different from the price in this EFL if there are changes in TDSP charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control.
What other fees may I be charged?	Fees not included in the price above: Returned Payment Charge: \$30; Disconnect Recovery Charge: \$30; Late Payment Penalty: 5% of past due balances. Information on other non-recurring fees is available in the pricing section of your Terms of Service.
Is this a pre-pay or pay in advance product?	No
Does Cirro Energy purchase excess distributed renewable generation?	No
Renewable Content	This product is 10% renewable.
Statewide average for renewable content	The statewide average for renewable content is 19%.

U.S. Retailers LLC dba Cirro Energy
 Mailing Address: PO Box 2229 Houston, TX 77252-2229

Website: www.cirroenergy.com

Email: service@cirroenergy.com

Customer Service: 1.800.MY.CIRRO (1.800.692.4776)

For Sales and Service: 7 days a week, 7 a.m. to 10 p.m. CST

PUCT Certificate Number #10177

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